

Sent: Thursday, January 22, 2009 10:08 AM

To: Steve Stelzman

Cc: Denise Stelzman

Subject: Thank You

Dear Steve & Denise:

I wanted to thank both of you for all that you did to make our mortgage process so painless. I am sorry that it has taken so long for me to get this out to you, but since Carrie and I left your office on the morning of January 5th, we have had some unexpected challenges. Bonnie may have told you that later that evening while moving in to the new house, Carrie collapsed on the driveway and had multiple seizures, stopped breathing and had to be rushed to the ER at Lehigh Valley Hospital. We are still not sure of the cause or the long-term effects, but she has been undergoing tests and seeing specialists.

On a happier note, we love our new home and it would not have been possible without your assistance. Also, I appreciated your patience as we investigated various properties over the past year.

Feel free to share my email address or telephone number with any of your prospective clients and I will be happy to convey the great work that your firm did for us.

Sincerely,

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