

April 27<sup>th</sup>, 2009

The Mortgage Company  
Lehigh Valley, Pennsylvania Office

Dear Steve Stelzman,

I've been thinking about refinancing my mortgage for a while, but I was always intimidated about the whole process. It wasn't until I heard about *The Mortgage Company* on Bobby Gunther Walsh's morning talk show on WAEB 790 that I decided to seriously look into the matter. You and your office staff agreed to meet with me at times that were convenient for me and my busy schedule. Everyone made me feel comfortable and took the time to explain all my options to me. I want to thank you for your very kind and courteous service.

Sincerely,

Ellie Peluso

A handwritten signature in cursive script that reads "Ellie Peluso". The signature is written in black ink and is positioned below the typed name.